

ServiceNews Article

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Radio Stays On with Ignition OFF

AFFECTED VEHICLES

Year	Model	Trim
2019	Passport	ALL
2019	Pilot	ALL
2018-19	Odyssey	ALL

Are you having this issue while using Apple CarPlay?

- · CarPlay beeps and stops working.
- If you try to switch to a different audio source, you see the message **XM-Check Tuner or FM-Radio Unavailable**.
- When you turn the ignition to OFF, the navigation display stays on.

We're aware of this issue and have it under investigation. So far, we know it's software related, so don't replace any components. When we come up with a fix, we'll release an OTA software update.

As a temporary measure, just remove and install the radio backup fuse or disconnect and connect the battery. This will reset the system.